



Dear Guest

Welcome to Buckswood Lodge

We want you to feel at home...

- 1. Please do not be afraid to ask for anything.
- 2. Please feel free to use the sitting room or the study.
- 3. There are a selection of DVDs as well as local TV please ask one of the staff how to use the system.
- 4. Please do use the balcony the view is amazing.
- 5. Bottled water is always available from the staff.
- 6. There is WiFi please ask for the code.
- 7. If you feel cold, please do ask for more blankets or for the fires to be lit.
- 8. The cook will do you an amazing breakfast, when she is not singing in the kitchen she also does a great pizza and the chicken curry is also very nice. Do pop in and chat to her, it is all very casual.
- 9. If you would like to sit in a certain spot outside and you would like the garden furniture moved, then please ask the staff to move the furniture for you. (Sometimes the garden furniture is put away as it can get a bit windy at night).
- 10. The local town Siteki has a good supermarket, a petrol station and a few shops, it is 5 mins away and is a very friendly little place.
- 11. Hlane, the Royal Game Park is also only 10-15 mins away. It's a lovely day out, we can help book it for you.
- 12. Let the staff know when you are coming back to the house so that they can 'man the gate' and ensure that your beds are turned down and ready for you to relax.
- 13. The house has a story, you can see that with all of the photos around the place do ask them all about it.
- 14. There is a tea and coffee station in the main house, feel free to help yourself.
- 15. Feel free to have a dip in the pool to cool off.
- 16. The house has a licenced bar please do feel free to purchase items from it.
- 17. Food can be delivered to your room or you can eat in the main house.

Please - relax, enjoy and feel at home.

The Management