



Dear Guest

A warm and sincere welcome awaits you at Buckswood Hilltops.

Our aim is to ensure your stay is nothing short of exceptional. Please allow us to extend the following gestures to make your time here as comfortable and enjoyable as possible:

- Your comfort is our priority. Please don't hesitate to request anything you may need during your stay.
- Make yourself at home in our sitting room or study, both available for your relaxation and convenience.
- Enjoy our selection of DVDs and local TV programming. Our staff will gladly assist you in operating the entertainment system.
- Take advantage of the breath taking view from our balcony. It's a sight to behold.
- Stay hydrated with complimentary bottled water, readily available from the staff.
- Connect to our WiFi network by simply requesting the access code from our team (the best signal is the main lounge area).
- Should you feel chilly, feel free to request additional blankets or request for the fires to be lit for added warmth.
- Our talented cook is at your service, offering delightful breakfast options and culinary delights.
- Customise your outdoor experience by requesting adjustments to where the garden furniture may be so that you can get the best view! Our staff will be happy to accommodate your preferences.
- Explore the nearby town of Siteki, boasting a friendly atmosphere, a well-stocked supermarket, and other conveniences just a 5-minute drive away.
- Embark on an adventure to Hlane, the Royal Game Park, only a short 15 minute journey from our doorstep. Allow us to assist in booking this memorable experience for you.
- Inform our staff of your return to the house, and we'll ensure your beds are turned down, creating a cozy atmosphere for your relaxation.
- Discover the rich history of our home through the various photos displayed throughout the house. Our staff would be delighted to share the stories behind them.
- Help yourself to our tea and coffee station located in the main house, available for your convenience.
- Take a refreshing dip in our pool to cool off and rejuvenate during your stay.
- Indulge in a selection of beverages from our licensed bar, offering a range of choices to suit your preferences.
- Opt for food delivery to your room or dine in the main house, whichever suits your preference.

Relax, unwind, and make yourself at home. Your comfort and satisfaction are our utmost priorities. Warm regards,

The Management